

# WARRANTY CERTIFICATE



**BILKA STEEL** hereby guarantees that the products subject matter of this certificate are manufactured and certified by the manufacturer in accordance with the applicable standards and parameters, and that they comply with the European quality standards.

The warranty is granted pursuant to Law No. 140/2021.

The guarantee granted by **BILKA STEEL** for **COLOR** and **CORROSION** characteristics is:



for steel-sheet products with **GrandeMat** finishing



for steel-sheet products with **Matte / Wood** finishing



for steel-sheet products with **Glossy** finishing



for **0.4 mm** thick steel sheet products with **Glossy** finishing



for gutter system and folded sheet made of **double sided coated matte steel**



for gutter system and folded sheet made of **double sided coated steel**



for the **\*MAGNELIS** gutter system

\*The warranty for Magnelis is not valid if the product is installed closer than 200 meters to coastal areas of high salinity or is otherwise exposed to high salinity that can be classified as C5.

This period is also guaranteed by the manufacturers of galvanized steel-sheets covered with polyester paint.

**BILKA STEEL** guarantees for its products that the paint layer will not exfoliate, that they will not be perforated as a result of corrosion, and that the color will have a uniform evolution over time on surfaces with the same level of exposure to ultraviolet radiation.

The claimed damages must be ascertained by the **BILKA STEEL** representatives who will establish the remediation or replacement deadlines, as applicable, in maximum 15 days, in accordance with the provisions laid down in Article 15 of Law No. 140/2021. For this, the purchaser must allow the **BILKA STEEL** representatives to have access to the concerned products, for inspection and possible repair works.





# GENERAL WARRANTY TERMS AND CONDITIONS

The warranty covers the products delivered by BILKA STEEL. BILKA STEEL shall not be held liable for any direct or indirect damages as a result of the facts or omissions below:

- The products have been chemically damaged in a corrosive environment or because of the prolonged contact with other materials: wet concrete, copper, mortar, soil, paint, acids, bird droppings.
- The products have been subject to mechanical or other kind of changes due to inadequate transport, handling or storage (unless BILKA STEEL is liable for such events).
- The pre-painted BILKA STEEL products have been cut with abrasive blades or other cutting tools that cause excessive local heating of the processed parts.
- The BILKA STEEL products have been machined at a working temperature below - 10 degrees C, when machine bending has been used.
- The BILKA STEEL products have been tooled at a working temperature below +5 degrees C, when manual bending has been used.
- During the storage period, the products have been in direct contact with wet concrete, copper, soil, heat, other corrosive materials or in permanent or prolonged contact with water.
- During the use period, direct contact with wet concrete, copper, or other corrosive materials has not been prevented.
- The BILKA STEEL products have not been installed in maximum 45 days since their acquisition.
- The guarantee does not cover product damages caused by the failure to use the accessories recommended and supplied by BILKA STEEL, or because of the faulty assembly, and/or failure to follow the assembly instructions provided by the manufacturer.
- The guarantee does not cover product damages caused by the incorrect use of the retouch spray/scratch paint corrector.
- The guarantee does not cover damages arising from events of force majeure, such as: war, riot, natural disasters, fire, etc.
- The beneficiary shall lose its rights to warranty if, upon the notification of a defect of the BILKA STEEL products, it fails to provide the original product purchase invoice and the original warranty certificate.
- The rights conferred by this commercial guarantee shall not affect the rights conferred by the Consumer Protection Law.
- Therefore, the beneficiary is entitled to corrective measures from the seller, free of charge, in case of non-conformity of the goods, which are not affected by the commercial guarantee.

## SELLER

Name .....  
Address .....  
VAT No. ....  
Invoice .....

Name .....  
Address .....  
VAT No. ....  
Invoice .....

## BENEFICIARY

Name .....  
Address .....  
Shipping address .....  
.....  
VAT No./Personal ID. No .....  
Invoice .....

Name .....  
Address .....  
Shipping address .....  
.....  
VAT No./Personal ID. No .....  
Invoice .....